



ALOHA IN ACTION



2018 ANNUAL REPORT



A MESSAGE FROM MICHELLE CORDERO-LEE CEO

By all measures, 2018 was another banner year for Hawai'i Meals on Wheels, thanks to the support of our donors, volunteers, and other supporters. I am happy to report that Hawai'i Meals on Wheels had a very strong year, both in terms of impact in the community and financial stability.

We've become more acquainted with the needs of Hawai'i's fast-growing senior population. And with the generous support of our donors, Hawai'i Meals on Wheels has been a dependable, reliable source of food security for many kūpuna. 2018 was an exciting year to stretch beyond our comfort zone, engage in hard work, and forge new alliances with others in the community.

We continue to demonstrate *Aloha in Action* with three milestone accomplishments. First, we expanded our services with the opening of three new routes. A second route in Waikiki, a dinner route for in-town clients, and a route in the Diamond Head area. We ended the year with 52 routes throughout Oahu.

Second, we welcomed a new kitchen partner, Leahi Hospital. The hospital prepared more than 5,000 meals for us to deliver in the Kaimukī and Kapahulu neighborhoods. All meal offerings are healthy and tasty, approved by a registered dietitian to ensure balanced meals throughout the week.

Finally, we welcomed more than 250 volunteers to our annual Volunteer Appreciation Luncheon. Volunteers are our lifeblood. Individual and group volunteers deliver meals, support our operations in the offices and at events, and are partners in keeping seniors healthy and independent in their own homes. We could not accomplish serving thousands of meals annually without the help of our devoted volunteers.

As we embark on our next year together, we strive to further strengthen our community ties so that we can do more than simply serve a meal. Without the help of our community, an organization like Hawai'i Meals on Wheels could not exist. We ask for your continued support so we may continue to serve the growing needs of individuals with disabilities and homebound kūpuna.

Mahalo for supporting Hawai'i Meals on Wheels!

With gratitude,

Michelle Cordero-Lee

Michelle Cordero-Lee
Chief Executive Officer





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OUR STAFF

Chief Executive Officer
Michelle Cordero-Lee

Administrative Coordinator
Andy Merriam

Development and Fiscal Specialist
Norman Aquino

Program Assistants
Malia Arecchi
James Horton
Janna Mauliola
Joanne Wong

IT Coordinator
Doug Matsuoka

Logistics Coordinator
Ruth Palmer

Staff Drivers
Adney Atabay
Mike Lundy
Jonathan Porlas
Jessica Parayno

Volunteer Coordinator
Brad Akamu

Volunteer Assistant
Joal Murakami





ABOUT HAWAI'I MEALS ON WHEELS

Our Mission

Hawai'i Meals on Wheels is dedicated to helping Oahu's elders and individuals with disabilities preserve their independence at home. We do this primarily by providing hot, nutritious meals and regular personal interaction with those we serve.

Our Values

Opportunity

We strive for the comfort and well being of our clients by offering them an opportunity to receive a hot meal delivered personally to their home.

Respect & Dignity

We believe in treating all our clients, volunteers, and staff with the utmost honor, caring, respect, and dignity.

Volunteers

We encourage service through volunteers as we expand our outreach to meet a growing demand.

Independent

We are committed to ensuring our own financial independence in order to help our clients preserve their independence.

Quality

We are dedicated to the highest quality of our services, our meals, our staff, and our organization.

Community

We seek to be a part of a community `ohana, fostered by teamwork and collaboration with like-minded organizations.

Communication

We actively promote our mission in order to increase its awareness among community leaders, organizations, volunteers, and families.





TOP 8 ACCOMPLISHMENTS OF 2018

Hawai'i Meals on Wheels recognizes that all of our achievements are the result of the generosity of our donors and volunteers. Everything we do is truly a community effort.

Great outreach

Hawai'i Meals on Wheels served 791 clients in 2018. Of these, 61% were female and 70% were age 80 or older.

Preserve independence

We are helping many kūpuna to age in place. The median age of our clients is 85. The median age of a female client is 86 years old, while the median age of a male client is 83. In 2018, we served 16 clients age 100 and above—seven more than the previous year.

Expansion

We opened three new routes: A second route in Waikiki, a dinner route for in-town clients, and a route in the Diamond Head area. We ended the year with 52 routes throughout Oahu.

Honor our advocates

First Insurance Company of Hawai'i, our Kūpuna Advocate of the Year, raised \$40,000 through their Mālama Our Kūpuna social media campaign. (See photo above.) Mahalo to those who participated in their recipe and online matching donation campaigns.

New partnerships

We welcomed a new kitchen partner in 2018: Leahi Hospital. The hospital prepared more than 5,000 meals for us to deliver in the Kaimukī and Kapahulu neighborhoods.

Dedicated volunteers

More than 250 volunteers participated in our annual Volunteer Appreciation Luncheon. We are so grateful to the many who come out for our seniors every day. As Lt. Col. Jimmy Doolittle once said: "There's nothing stronger than the heart of a volunteer."

Collaboration

Many organizations and individuals in the community participated in our annual fundraising gala. This event set a new record high by raising more than \$100,000 for our meal delivery program!

More reasons to be grateful. We received two CRVs from Honda Windward free on a lease for two years. We also received \$8,000 from the Beta Beta Gamma Foundation, which was used toward the purchase of an additional vehicle.



2018 EVENT HIGHLIGHTS



GALA CELEBRATION



Hawai`i Meals on Wheels Board Chair Ross Esaki, Donna Ojiri, and Robert Takeshita at the annual Gala celebration at the Honolulu Country Club.



Rebecca Soon, Deputy Director of the City & County of Honolulu's Department of Community Services, and Michelle Cordero-Lee, Hawai`i Meals on Wheels CEO, honor Jeffrey Shonka of First Insurance Company of Hawaii with a Certificate of Appreciation from Mayor Kirk Caldwell for the company being named Hawai`i Meals on Wheels 2018 Kūpuna Advocate of the Year.

VOLUNTEER LUNCHEON



Hawai`i Meals on Wheels honored Mary Matsui for her 25 years of volunteer service.



Hawai`i Meals on Wheels volunteers were honored for their years of dedicated service at the 2018 Volunteer Appreciation luncheon, held at the Japanese Cultural Center of Hawai`i.

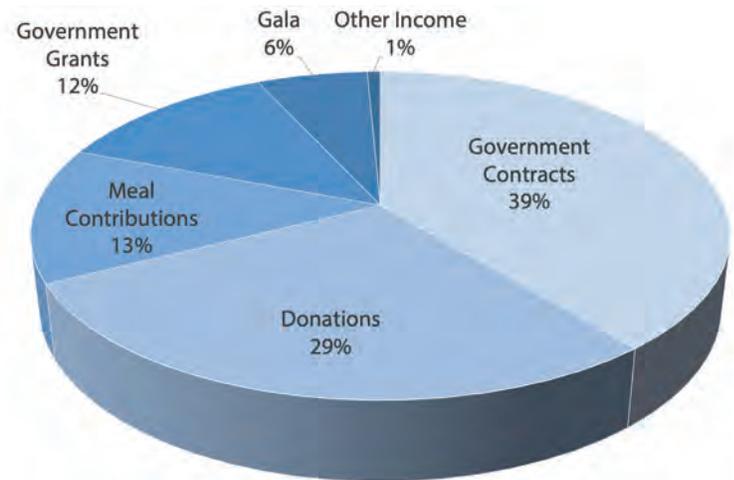


FY 2018 FINANCIAL REPORT



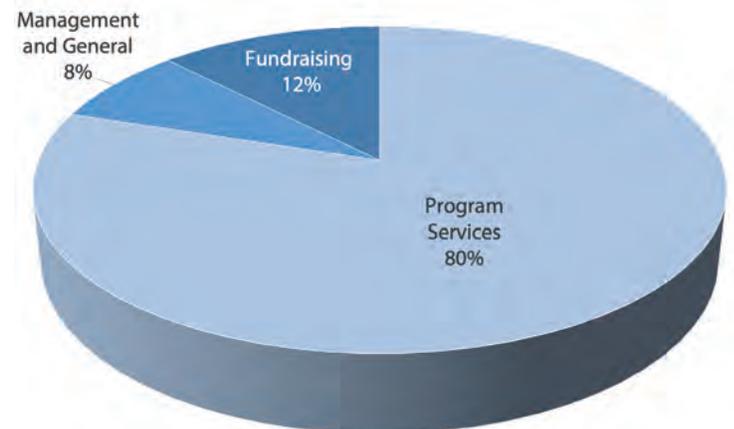
Total Revenue, Gains and Other Support: \$2,227,697

	Total
Government Contracts	\$870,269
Donations	\$632,884
Meal Contributions	\$297,559
Government Grants	\$275,326
Gala	\$135,567
Other Income	\$16,092
Total Revenue, Gains and Other Support	\$2,227,697



Expenses: \$1,693,662

	Total
Program Services	\$1,354,262
Management and General	\$ 130,599
Fundraising	\$ 208,801
Total Expenses	\$1,693,662



Net Assets at Beginning of Year	\$3,450,780*
Net Assets at End of Year	\$3,984,815*
Net Change in Assets	\$ 534,035*



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